



New Jersey Turnpike Authority

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October 27, 2011

TO ALL PROPOSERS:

RE: New Jersey Turnpike Authority
Request for Proposals - Consulting Services to Prepare
the RFP for the E-ZPass Customer Service Contract

Responses to Inquiries

Dear Sir/Madam:

Below are the New Jersey Turnpike Authority's responses to inquiries received with respect to the above-referenced Request for Proposal ("RFP").

Response to Inquiries:

1. Would stakeholder meetings and information gathering on New Jersey E-ZPass System requirements extend to separate meetings with the SJTA, DRPA, and DRPA including documenting such separate meetings or only within the context of overall meetings to be held jointly with the Authority?

ANSWER – Separate meetings, as appropriate, should be contemplated with SJTA, DRPA and DRBA with correspondence back to the ETC Department.

2. Is there any intent for the successful vendor to also interview any members of NJDOT or any other stakeholder body outside of the Authority itself?

ANSWER – No.

3. Since Amendment #1 extends the inquiry period to Tuesday, October 25, 2011, will the Authority consider also extending the "Closing Date"?

ANSWER – No, the Closing Date for this RFP will remain as scheduled at 4:30 P.M. EST on November 9, 2011.

4. Can the Authority please clarify whether they want the Proposer to provide an annual fee amount as stated in Section IV A.1 or a flat fee for all service to be provided as stated in Section IV D.3.a? Also, will the Authority consider an alternative cost proposal?

ANSWER – Proposer must provide a fee to complete the RFP Scope of Services, not an annual fee. Proposers can also submit an alternative cost proposal.

5. Can the Authority please confirm that items D, K, and O on the checklist in the RFP (page 19) do not need to be included in the technical proposal?

ANSWER - Exhibits D, K and O are for informational purposes. Submit any exceptions to Exhibit O with your Proposal.

6. Is it acceptable to the Authority to include modifications to the contract and RFP as well as required forms under a separate tab titled "Required Documentation"? If no, can the Authority please advise where these items should be located within the technical proposal?


ANSWER - As stated in the RFP, modification on the Draft Contract can be submitted with your proposal. There will be no modifications to the required forms. If there are modifications to the RFP, they will be done by Addendum.

7. Can the Authority please confirm that the SBE good faith efforts do not need to be documented in the technical proposal and that only Exhibit L and Exhibit M listed on page 19 of the RFP need to be submitted?

ANSWER - Yes, SBE good faith efforts do not need to be documented in the proposal and only Exhibits L and M of the RFP need to be submitted with your Proposal.

PROPOSALS ARE DUE ON WEDNESDAY, NOVEMBER 9, 2011 at 4:30 P.M. EST.

Very truly yours,


Andrea E. Ward, Director
Purchasing Department